

Treasurer Specific FAQs for Lutheran Church–Canada Online Donations

Q. How will my congregation receive funds that are given through the LCC online portal?

A. LCC will distribute the funds electronically to the congregation via an Electronic Fund Transfer (EFT). This will require LCC to have your congregation banking information which may already be on file. If not, we will be requesting it should we receive donations for your congregation.

Q. How often will donations be sent to my congregation?

A. Since July 2022, donations will be accumulated per congregation and sent out via EFT once a month.

Q. Will I be notified of an upcoming EFT?

A. Yes. Each time we do an EFT, you will receive a payment notification via email letting you know funds are on the way. Please make sure that we have your current treasurer's email on file.

Q. Will I see a breakdown of members who donated through the LCC portal?

A. Not at this time. Should you require this information, it can be provided assuming the donor's privacy is not breached. Keep in mind, you will not record these donations like you would regular offerings as charitable receipts will already have been issued.

Q. Who issues the charitable receipt for a donation?

A. All charitable receipts will be issued electronically by LCC at the time the donation is made. You must not issue a second receipt for these donations.

Q. How is this donation revenue reported to the CRA?

A. This type of donation revenue is reported as an amount received from other registered charities on line 4510 of the Registered Charity Information Return T3010.

Q. Will I receive a cumulative total report of all donations to my congregation?

A. You will receive a payment notification for each EFT sent to your congregation. Please keep track of these payments for your overall total to be reported on line 4510 of T3010 (as above).

Q. Can a donation be applied to a specific purpose within the congregation?

A. If a member desires that their gift go to a specific purpose, they should notify you so it gets recorded correctly. You may want to explain that any donations coming in through LCC will go into the normal operating budget unless otherwise notified.

Q. How secure are online donations?

A. The LCC online donation portal is provided by The November Group and My Charity Tools. This system is used by numerous other charities and provides full encrypted security required for online financial transactions. Large organizations like The Winnipeg Foundation use the same software.

Q. What are the fees associated with a credit card donation?

A. Mastercard charges 3.24% and Visa charges 2%.

Q. Who is going to pay for these fees?

A. LCC covered these fees for the first \$500,000 donated in total. This amounted to approximately \$15,000 in fees. Since the beginning of April 2021, LCC began deducting the merchant fees from each donation. This equates to approximately \$3 per \$100 of donations. In other words, the congregations would receive \$97 for every \$100 donated.